

Online Analysis & Categorization Text:

- ✓ Survey Responses (customer, HR, market surveys, etc.)
- ✓ CRM and Call Centers
- ✓ Business Intelligence
- ✓ Social Media Research
- ✓ E-reputation

Fast: Analyze and categorize thousand of responses or verbatim within seconds. Gather your free text data in Excel and go! NO PREP!

Objective: No pre-defined categories, taxonomies, or lexicons. 100% Unbiased results are delivered in real time!

Comprehensive: Visual results: graphs, clouds, widget, Detailed results are downloadable in Excel format, including cross analysis. Create custom reports; share your finding s through a custom mobile website (soon available).

Easy: One click to load data, one click to launch analysis. Discover and refine results in an convenient user interface. No need to be a specialist!

Customizable: Need to focus or exclude specific vocabulary or words? It's possible, as well as making custom cross analysis.

Flexible: Our offerings cover all situations: individual use ,workgroup use, integration of Eaagle within your services or software.

International: Eaagle supports free text data in English, French, German, Spanish, Italian and Portuguese.

Cost Effective: No need to maintain or define categories, lexicons, dictionaries, etc. Cut you overhead costs by a factor of 10 vs. other tools and methods on the market.

Pay as You Go: no commitment, no maintenance fee, no setup fee. Cost depends on the number verbatim.

Contact us at: sales@eaagle.com

Example: Customer Satisfaction

Open-ended Questions: customer feedbacks on a fragrance

Relevant Topics Detected and Quantified

Topic	Pertinence	Texts
Love the scent		Q.
Rose perfume		0
Love the perfume		Q
Sexy fragrance		Q
Buy this scent		Q
Floral scent		Q
Favorite perfume		Q
Love wearing		0
Fresh smell		0
Perfume stays on all day		0.

Relevant Words Detected and Quantified







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